

Training
Schedule
2025



JAKA LOUNGE

### **APRIL - JUN 2025**

# Training Schedule



### **Cultural remix**

#### ONLINE

01.04. Session 1 I 10-13.30h 08.04. Session 2 I 10-13.30h 15.04. Session 3 I 10-13.30h

### **Onboarding Level Up**

### ONLINE

14.04. I 10-14h



### MAY

### **Cultural remix**

### ONLINE

13.05. Session 1 I 10-13.30h 20.05. Session 2 I 10-13.30h 27.05. Session 3 I 10-13.30h

### **ONLINE**

15.05. Session 1 I 17-20.30h 22.05. Session 2 I 17-20.30h 29.05. Session 3 I 17-20.30h

### **Academy for HR administration**

#### ONLINE

14.05. Session 1 I 10-13h 16.05. Session 2 I 10-13h 19.05. Bonus session I 10-13h





### JUN

### **Cultural remix**

### **ONLINE**

02.06. Session 1 I 10-13.30h 09.06. Session 2 I 10-13.30h 16.06. Session 3 I 10-13.30h If you purchase more than one training, you get one free.

THE CONTENT, FORMAT, AND PRICES OF THE TRAININGS ARE PROVIDED ON THE FOLLOWING PAGES.

## Cultural Remix

# How to Achieve Success in International Teams

Working in an international team comes with challenges—miscommunication, conflicts, and missed deadlines can slow progress and create frustration. But what if you could turn these challenges into a competitive advantage?

This training equips you with the tools to decode cultural dynamics and eliminate friction in everyday communication. Also, it provides a framework for building high-performing international teams through greater cultural awareness and collaboration.

Training	Online	Price
3 sessions of 3.5h	10h 30 min.	450 eur
Bonus session for leaders*	3h 30 min.	160 eur

<sup>\*</sup>This bonus session is intended exclusively for participants in leadership roles. It will only take place if there is a dedicated group of leaders enrolled.



### Training Outcomes

- **Cultural Awareness** Gain insight into how different cultural perspectives influence core business skills and shape team interactions, enabling more adaptive and respectful collaboration.
- Misunderstanding & Conflict Management Learn how cultural awareness helps you recognize and address the root causes of misunderstandings and conflicts within international teams or with colleagues from diverse backgrounds.
- **Team Collaboration Enhancement** Strengthen cooperation, task alignment, and mutual trust by applying inclusive practices that respect and leverage cultural differences within a team.

Prices for entire teams or companies can be found at the end of the brochure.

### Cultural Remix

# How to Achieve Success in International Teams

### **Training Content**

### Session 1, 2 & 3:

- Understanding the Role of Culture in Shaping Behavior
- Beyond Words: Different Communication and Feedback Syles
- Earning Trust Across Cultures: Relationship vs. Task-Oriented Mindsets
- Who Decides? Cultural Insights into Decision-Making Power
- Cultural Clocks: How Different Cultures Perceive Time
- The Language of Influence: Persuasion Across Cultures
- From Tension to Teamwork: Managing Cultural Clashes

### **Bonus Session for Leaders:**

- How Cultural Background Shapes Leadership Styles
- Effective Strategies for Leading Diverse Teams
- Building Trust, Motivating, and Inspiring Multicultural Teams







### Who Is This Training For?

- **Anyone** who wants to understand better cultural differences in attitudes, opinions, and work styles.
- International business leaders working with clients from diverse cultural backgrounds.
- **Managers** who want to build motivated and high-performing international teams.
- **HR professionals** looking to prevent cultural misunderstandings and foster collaboration between different cultures.

### What Else to Expect?

- Training **materials** with key concepts, tools, and frameworks after each session.
- Ongoing **support** to help integrate the newly learned skills into daily operations.
- A **certificate** of course completion.

# Onboarding

# 

### Have you planned your new employee onboarding program perfectly, yet it still failed to take off?

In our training, you'll uncover hidden obstacles that can sabotage even the best-designed onboarding programs. Overlooking the importance of structured onboarding is no longer an option – a poor start comes at a high cost.

Discover why ineffective onboarding leads to costly losses, how to identify and eliminate critical weaknesses, and how to create a process that engages, motivates, and inspires from day one.





### What are the outcomes of the training?

- A concise guide to onboarding: What it is, why it's important, and how to create an effective onboarding process.
- **Insights** into common reasons why onboarding programs fail, even when they look perfect on paper.
- Learn to identify hidden obstacles in your onboarding strategy.
- How to leverage technology as an ally. Explore the latest digital tools, from gamification to AI, that can transform your onboarding into an unforgettable experience.

Training	Location	Price
1 session of 4h	Online	160 eur

Prices for entire teams or companies can be found at the end of the brochure.

# Onboarding Levelup



### **Straight to the Point: A Quick Guide**

 What is onboarding? Why is onboarding important? What makes a good onboarding program? How to create an effective onboarding process?

### The core of the Training: Why Does Even a Good Onboarding Fail?

• What happens when onboarding goes wrong? Common reasons why onboarding programs fail. How to identify hidden obstacles in your onboarding process. Steps to overcome challenges and improve results.

### **Technology as Your Ally**

 Do you know how digital tools can revolutionize your onboarding process? From gamification to AI, discover how the latest trends can turn your onboarding into an unforgettable experience.



- **Managers** who want to build a motivated and productive team from day one.
- **HR professionals** seeking to optimize onboarding processes and boost talent retention.
- **Owners** of small and medium-sized businesses who want to effectively integrate new team members.
- **Anyone** looking to enhance employee satisfaction and productivity through better onboarding strategies.

### What Else to Expect?

In addition to gaining new knowledge and practical skills, participants will receive:

- A handbook with key information and tools after each training session.
- **Follow-up** on training effects: individual feedback and support in implementing what you've learned.
- **Networking** opportunities by connecting with industry peers.
- A certificate of course completion.

# Academy for HR Administration

Gain confidence in your knowledge of HR administration and labor law!

At the Academy for HR Administration, you will learn how to master key legal foundations, enhance your process management skills, and practically apply everything needed for daily HR operations.

### Who is this training for?

- **Beginners in HR** who want to learn the basics of HR administration and labor law.
- HR professionals with experience in administration and operations who seek more detailed and practical knowledge.
- **Anyone** looking to understand legal obligations and enhance their HR process management skills.

### Who is the bonus session for?

• Participants who want to take it a step further and master advanced topics in HR administration and labor law.











Training	Online	Price
2 sessions of 3h	6 hours	240 eur
Bonus session of 3h	3 hours	120 eur

Prices for entire teams or companies can be found at the end of the brochure.

# Academy for HR Administration

### Session 1: HR OPERATIONS, LAWS, AND DOCUMENTATION

- What are HR operations? Their scope and function.
- Introduction to legal regulations
- Labor Law and Employment Law
- Documentation (Job Offer, Employment Contract, Registration in CROSO, Managing Personnel Files, etc.)

### Session 2: CONTRACT AMENDMENTS, TERMINATIONS, AND LEGAL CHALLENGES

- Concluding contract amendments, supporting documentation, and legal obligations and implications
- Reasons for termination of employment, delivering termination notices, legal obligations, and consequences
- Legal challenges and case law
- Salary calculation for HR purposes

### **BONUS TOPICS**

- Personal data protection
- Onboarding and offboarding
- ESG

### What else to expect?

In addition to gaining new knowledge and practical skills, participants will receive:

- A **handbook** with key information and tools after each session.
- Access to a private group and a specialized **AI tool** tailored to Serbian labor law topics.
- **Training outcome tracking**: individual feedback and support in implementing what you've learned.
- **Networking opportunities** with colleagues in the field.
- A course completion **certificate** that validates your progress.



### Corporate Trainings

for Companies and Teams

### **Pricing for Corporate Training**

Prices are set per training day and apply to groups of up to 12 participants:

- Half-day training **700 EUR**
- Full training day (8 hours) **1,200 EUR**

\*Prices are shown excluding VAT, which will be calculated on the invoice date.

### **Flexible Organization**

Trainings can be organized:

- Online or in-person, in a format that best suits your needs.
- At a time of your choosing, with the option for exclusive participation of your team.

### **Customized Trainings**

If you have specific training needs on a topic not listed in our brochure, we will gladly create a tailored solution to meet your requirements.

For additional information and collaboration, feel free to contact us.



# More Training

# Tailored to Your Team's Needs

In addition to our ongoing training programs, we also organize tailor-made sessions designed to meet the specific needs of your team or company.

Our goal is to make each training part of a long-term development journey, thoughtfully crafted based on the real needs of participants and the organizational context. Here are some of the topics we specialize in:

- Leadership Skills
- Effective Communication
- Assertive Communication
- Conflict Management
- Change Management, ect.





\*All tailor-made training programs have different pricing that is not listed in this brochure.

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# Learning & Development JAKA LOUNGE HUMAN CAPITAL

Contact us for more information about upcoming training sessions and how we can help your team achieve outstanding results.

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