Senior Core Network Engineer
Belgrade

Hyperoptic is the largest 1 Gig residential broadband provider in the UK. Over the past 5 years we've grown from a small team of people with a simple idea, to a larger group of people executing the idea with a simple focus – efficiently bringing 1 Gig broadband to urban areas across the UK.

As we continue to evolve our strategy we are looking for people who believe in responsibility, intelligence, zeal, and excellence. If you're looking for an exciting challenge that is rewarding and enjoyable then read on….

The mission
Hyperoptic is more than just an internet service provider; it also installs its own fibre infrastructure into multi-occupancy buildings, bringing the UK's fastest internet speeds to users. Your mission will be to keep high level of customer satisfaction by delivering reliable broadband service to the customers and support the Company to achieve business goals by optimal expansion of network.

Reporting Line
Reporting to Network Manager

Responsibilities and duties will include:

- Perform daily maintenance tasks on core network devices
- Install relevant software and patches on network devices
- Monitor the network using network management system (NMS)
- Plan, test and implement new network services
- Plan and execute planned maintenance activities with minimal interruption to the end customer
- Prepare configuration for new core/distribution switches
- React promptly to alarms received from monitoring tools, ticketing system or emails
- Provide support to Network Operations Centre (NOC) engineers
- Keep record of all network issues with the remedy and send report to team leader
- Escalate to internal or external parties to resolve the issue quickly
- Plan and execute planned maintenance activities with minimal interruption to the end customer
- Create and keep up to date data about network incidents
- Create and keep up to date documentation about network projects

Candidate profile:

- ✓ Bachelor's degree
- ✓ CCIE certification would be desirable
- ✓ CCNP certification or relevant experience in an ISP or Telecom company
- ✓ 4-6 years of experience in network engineering including design, planning, installation, test, and maintenance of IT networks
- ✓ Deep understanding of Ethernet, MPLS, IP, Routing and broadband technologies and protocols
- ✓ Hands on network troubleshooting skills
- ✓ Dedicated to continuous learning
- ✓ Work well under pressure
- ✓ Good written & spoken English language skills.

Hyper Standard: RIZE Values

Value	Responsibility	Intelligence	Zeal	Excellence
Principle	Make sure we act on our commitments	Use your brain at every opportunity	Demonstrate passionate determination	Quality separates us from the competition
Behaviour	Take ownership until what we've said will happen to customers, stakeholders or colleagues actually happens	Overcome challenges, ask questions & consider alternatives	Go above and beyond to make things happen	Double check work & don't make the same mistake twice

The role will be based in Belgrade. The successful candidate will be offered a monthly salary and participation in a company incentive scheme.

If this role is of interest and you believe you've got what it takes to be a part of a fast-paced and energetic business, we'd love to hear from you. Please send your CV to: tara.markovic@jakalounge.com